

**Report of the Monitoring Officer**

<b>Findings of Fault Determinations Reported from the Ombudsman</b>
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1. Purpose of Report

To provide Members with the recent findings of fault determinations made by the Local Government and Social Care Ombudsman and the Housing Ombudsman

2. Recommendation

**The Committee is asked NOTE the report.**

3. Detail

This report outlines the recent determinations made by the Housing Ombudsman (HO) where a finding of fault has been recorded. The full reports by the HO are attached at Appendices 1 to 3.

4. Financial Implications

The comments from the Assistant Director Finance Services were as follows:

The cost of compensation is charged either directly to the service or recognised in a central corporate budget. Any significant financial implications relating to compensation and/or the operational recommendations from the Ombudsmen, over and above existing budgets and virement limits, would require approval by Cabinet.

5. Legal Implications

The comments from the Head of Legal Services were as follows:

Under s5A of the Local Government and Housing Act 1989 the council's Monitoring Officer is legally obliged to report to Cabinet any findings of fault by the Local Government and Social Care Ombudsman.

6. Human Resources Implications

The comments from the Human Resources Manager were as follows:

Not applicable.

7. Union Comments

The Union comments were as follows:

Not applicable.

8. Climate Change Implications

Not applicable.

9. Data Protection Compliance Implications

This report does not contain any OFFICIAL(SENSITIVE) information and there are no Data Protection issues in relation to this report.

10. Equality Impact Assessment

Not applicable.

11. Background Papers

Nil.